



★ ★ ★ ★ ★ CONSORTIUM of ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



College Campus Counselor Program – Retention, Graduation, Time to Graduation, Employment & Grad School Statistics

Michael Bean

Delta College

michaelbean@delta.edu

Matthew McLain

Wayne State University

mclainma@wayne.edu



★ ★ ★ ★ ★ CONSORTIUM of ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



President Obama signed an executive order in April of 2012 requiring institutions receiving payments from military or veteran education benefits to produce outcomes data on benefit recipients and to provide those recipients with additional educational assistance. Current challenges to the federal budget have resulted in increased demands for fiscal accountability. The DoD, VA, and various congressional committees have begun questioning their return in investment on the Federal Tuition Assistance (TA) program. Now that nearly a million veterans have made use of the Post-9/11 GI Bill, a key question has emerged: What is the best way to measure the program's effectiveness? This presentation will identify several ways in which IHLs can track student data for veterans, service members, and their dependents using VA Once and other existing information systems that IHL's are already using (such as Colleague and Banner).



★ ★ ★ ★ ★ CONSORTIUM of ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



- Who is responsible for collecting and reporting this data?
 - Ultimately, the responsibility will fall to your school's VA certifying official (SCO).
 - However, this is a team effort which will require the assistance of numerous departments.
 - Academic Advising
 - Fiscal Operations



★ ★ ★ ★ ★ CONSORTIUM of ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



- What information/data are IHLs required to track and report?
 - The accompanying handout details much of the information and data that the VA requires.
 - Information related to enrollment certifications
 - registration details
 - Yellow Ribbon specific details
 - amendments, adjustments, and terminations
 - mitigating circumstances
 - academic progress



★ ★ ★ ★ ★ CONSORTIUM of ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



- Department of Defense Memorandum of Understanding
 - degree requirements
 - transfer credit evaluations
 - tuition and fee rates
 - program competition verifications
- Presidential Executive Order - Principles of Excellence
 - academic advising
 - Financial Aid counseling
 - student services accessibility



★ ★ ★ ★ ★ CONSORTIUM of ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



- How do we go about reporting this information?
 - Much of the reporting is done via VA Once.
 - Enrollment certifications
 - Tuition and fees
 - Adjustments, amendments, and terminations
 - Other reporting is made via Right Now Web.
 - Academic probation
 - Compliance Surveys.



★ ★ ★ ★ ★ CONSORTIUM of ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



- What are the timelines associated with reporting this data?
 - Reporting is done before, during, and after each enrollment period (our work is never done!)
 - Enrollment certifications
 - are ideally completed prior to the start of each enrollment period
 - however, adjustments, amendments, and terminations (including the requisite adjustments to tuition and fees) are made during and after each enrollment term



★ ★ ★ ★ ★ CONSORTIUM of ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



- Graduation/Probation
 - typically this information is delivered at the end of each enrollment period
- DoD MoU
 - the majority of this information is provided to students prior to their admission
 - tuition and fees are to be reported any time a change occurs
- Principals of Excellence
 - on demand
- Compliance Surveys
 - on demand



★ ★ ★ ★ ★ CONSORTIUM of ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



- Why is this information being reported?
 - The federal government wants to see a return on their investment.
 - We as veteran program administrators need this data to better serve our student populations.
 - reactive to existing problems
 - proactive in anticipating future issues
 - “recruitment”
 - retention/academic success



★ ★ ★ ★ ★ CONSORTIUM *of* ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



Methods



★ ★ ★ ★ ★ CONSORTIUM *of* ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



- What do we need to track?
 - % re-enrolled from the previous term
 - % Graduated
 - % Dropped Out
 - % of GPA 2.0 or higher
 - # of courses with grades below a “C”
 - GPA



★ ★ ★ ★ ★ CONSORTIUM *of* ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



- This seems like a lot!
 - Much of the aforementioned information can be accessed by using VA Once.
 - % re-enrolled from the previous term
 - % Graduated
 - % Dropped Out
 - this information can be disseminated by using simple Microsoft Excel features



- VA Once Tracking

The screenshot shows the VA-ONCE Student School Detail interface. The page title is "Student School Detail". The main heading is "Select Student".

Search Section: Search by Last Name (Search Type), Equals (Search Range), and Search Text. Buttons: Search, Clear.

Filter Section: All Active (Status and), All (Facility Code and), All (Chapter and), All (Training Type and), All (Program and), All (PT Evaluated).
Date Range or (to), ALL (Days until Cert End or Training Time), All (Prior Credit), ALL (Active Duty). Buttons: Filter, Reset.

Table Section: Showing 1-100 of 1565 records. Buttons: Show all, Show Logs.

	File #	Pay #	Last Name	First Name	Chapt	Program	Last Cert	Facility Code	
--	--------	-------	-----------	------------	-------	---------	-----------	---------------	--

Red arrows point to the search type dropdown, the search text input, the status dropdown, the date range input, the filter button, and the table header.



★ ★ ★ ★ ★ CONSORTIUM of ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



NCE Student School Detail Select Student

Search by

Search Type Search Range Search Text

Status and Facility Code and Chapter and Training Type and Program and PT Evaluated

to

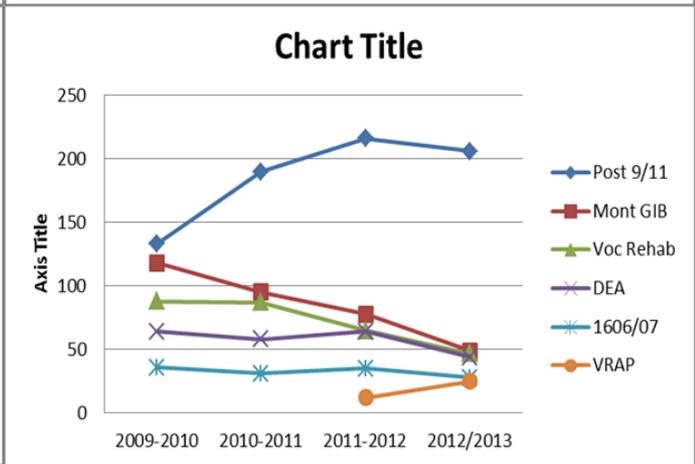
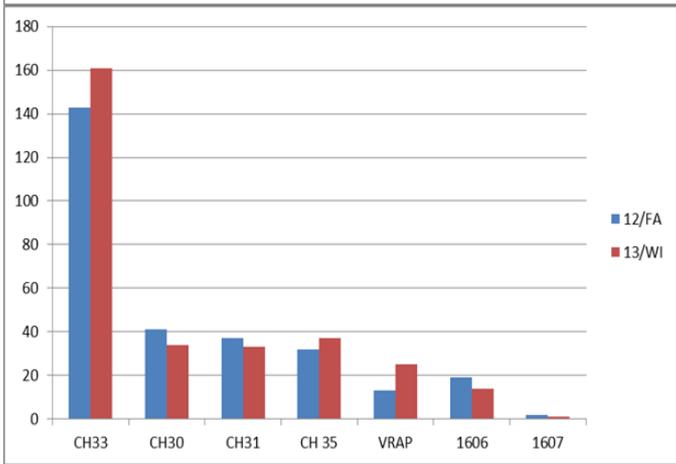
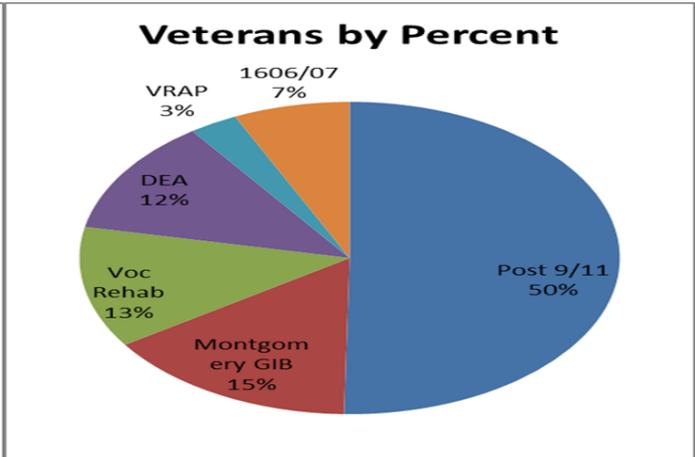
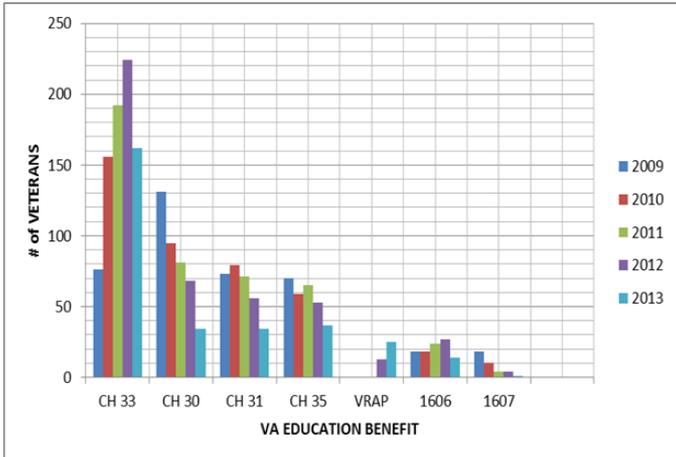
Date Range or Days until Cert End or Training Time Prior Credit Active Duty

Showing 1-6 of 6 records

<input type="checkbox"/>	<input type="checkbox"/>	SSN	File #	Pay #	Last Name	First Name	Chapt	Program	Last Cert	Facility Code	
<input type="checkbox"/>	4X			00	THOMAS		33	ABS 10258	2/25/2013 9:46 AM	14904422	
<input type="checkbox"/>	4X			00	DENNIS		33	AA	2/25/2013 2:21 PM	14904422	
<input type="checkbox"/>	4X			00	ZACHERY		33	AA	2/25/2013 2:12 PM	14904422	
<input type="checkbox"/>	4X			00	PAUL		33	AAS.15 805	2/26/2013 8:39 AM	14904422	
<input type="checkbox"/>	4X			00	ERIC		33	AAS.15 805	2/25/2013 3:56 PM	14904422	
<input type="checkbox"/>	4X			00	MATTHEW		33	AA	2/26/2013 11:53 AM	14904422	



• Charts built using only VA Once and Excel





- Matching Financials

VA VANCE
22michaelbean
1-4-9044-22

Select
Admin
Reports
Logout

Report Group 1
Weekly Certs Report
Weekly Detail Certs Report



- Matching this...

Weekly Detail Certs Report												
14904422 (DELTA CO) ▾		ENROLLMENT ▾		33 ▾		Filter						
Facility Code and		Cert Type and		Chapter Type and								
All ▾		1/7/2013 ▾		All ▾		Reset						
CERT Status and		Select Week		Select SCO								
Showing 1-16 of 16 records												
For Week Beginning: 1/7/2013												
SSN	Student ID	Last Name	First Name	Chapt	Term	Submtd Dt	Total Hrs	Tuition	Fees	YR Amt	Cert Typ	
			SHANE	33	13/WI	01/10/2013	6	\$.00			ENROLLMI	
	1319045		CHRISTO PHER	33	13/WI	01/09/2013	12	\$.00			ENROLLMI	
	1433841		THOMAS	33	13/WI	01/10/2013	1	\$.00			ENROLLMI	
			AARON	33	13/WI	01/09/2013	4	\$.00			ENROLLMI	
	1330467		WESLEY	33	13/WI	01/07/2013	4	\$428.00			ENROLLMI	
	1419935		EZRA	33	13/WI	01/07/2013	9	\$.00			ENROLLMI	
			DAMIEN	33	12/SU 6 W	01/11/2013	3	\$321.40			ENROLLMI	
			ROBERT	33	13/WI	01/11/2013	3	\$.00			ENROLLMI	
	1268624		KORY	33	13/WI	01/11/2013	2	\$.00			ENROLLMI	
	1268624		KORY	33	13/WI	01/11/2013	12	\$.00			ENROLLMI	
			ERIC	33	13/WI	01/11/2013	7	\$.00			ENROLLMI	
	1392706		DONALD	33	13/WI	01/08/2013	12	\$6,495.00			ENROLLMI	
	1387223		AARON	33	12/SP 7 W	01/10/2013	3	\$281.40			ENROLLMI	
	1437343		NEIL	33	13/WI	01/09/2013	5	\$.00			ENROLLMI	



★ ★ ★ ★ ★ CONSORTIUM of ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



- ...with Payment Sheets

FACILITY 14904422 DELTA COLLEGE 01/27/2013 - 04/20/20
UNIVERSITY CENTER PAGE

RO	FILE NUMBER	AMT PAID	PERIOD FOR	TRNG TIME	FIRST ADDRESS LINE	OFFSET	BENEFIT PAID
31		1164.00	010513-042713	3		N	33T
31		1501.00	010513-042713	4		N	33T
31		816.00	010513-042713	2		N	33T
31		1792.00	010513-042713	4		N	33T
31		117.00	010513-022813	1		N	33T
31		816.00	010513-022113	4		N	33T
31		194.00	011613-022813	1		N	33T
31		1155.60	010513-042713	3		N	33T
31		1998.00	010513-042713	4		N	33T
31		520.40	010513-042713	4		N	33T
31		547.80	010513-042713	3		N	33T
31		719.00	010513-042713	2		N	33T
31		1375.00	010513-042713	4		N	33T
31		331.00	010513-042713	1		N	33T
31		991.20	010513-042713	4		N	33T
31		1500.00	010513-042713	3		N	33T
31		117.00	010513-030213	1		N	33T
31		1010.00	010513-042713	3		N	33T
31		251.00	010513-021313	4		N	33T
31		331.00	010513-042713	1		N	33T



- Mass Printing

VA-NCE Report Group 1
michaelbean
4-9044-22

Select
Admin
Reports
Logout

A red arrow points to the 'Reports' menu item, and another red arrow points to the 'Report Group 1' header.

VA-NCE Report Group 1
2michaelbean
-4-9044-22

Select
Admin
Reports
Logout

Weekly Certs Report
Weekly Detail Certs Report

A red arrow points to the 'Weekly Certs Report' and 'Weekly Detail Certs Report' options.



- Filter!

Weekly Certs Report

14904422 (DELTA CO) All 33 **Filter**

Facility Code and Cert Type and Chapter Type and

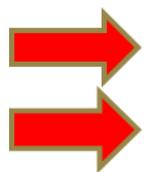
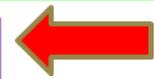
All 1/21/2013 All **Reset**

CERT Status and Select Week and Select SCO

Showing 1-40 of 133 records

For Week Beginning: 1/21/2013

<input type="checkbox"/>		SSN	File #	Last Name	First Name	Chapt	Cert Id	Submtd Dt	Cert Type
<input type="checkbox"/>		5E			JOSHUA	33	17371481	01/21/2013	ADJUSTMENT
<input type="checkbox"/>		5E			ERIC	33	17371363	01/21/2013	AMENDMENT
<input type="checkbox"/>		5E			ERIC	33	17371368	01/21/2013	AMENDMENT
<input type="checkbox"/>		5D			CODY	33	17371384	01/21/2013	AMENDMENT
<input type="checkbox"/>		5D			ZACHARIAH	33	17371376	01/21/2013	AMENDMENT
<input type="checkbox"/>		5D			JERICO	33	17367327	01/21/2013	AMENDMENT
<input type="checkbox"/>		5D		NDT	JADE	33	17367355	01/21/2013	ADJUSTMENT
<input type="checkbox"/>		5D			CHRISTO	33	17367365	01/21/2013	AMENDMENT
<input type="checkbox"/>		5D			PHER	33	17367378	01/21/2013	AMENDMENT
<input type="checkbox"/>		5D		E	JASON	33	17367378	01/21/2013	AMENDMENT
<input type="checkbox"/>		5E			ERIC	33	17367427	01/21/2013	ENROLLMENT
<input type="checkbox"/>		5E			AUDREY	33	17367395	01/21/2013	AMENDMENT
<input type="checkbox"/>		5E			ROBERT	33	17371446	01/21/2013	AMENDMENT
<input type="checkbox"/>		5E			ROBERT	33	17371448	01/21/2013	AMENDMENT





★ ★ ★ ★ ★ CONSORTIUM *of* ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



- Suggested Reports
 - Registered Students
 - Plan of Work
 - Total Hours/Certified Hours
 - Course Load Change
 - Non-Punitive
 - Probation



- Suggested Databases/Spreadsheets
 - Maintain a database with student details for each semester and a summary for each academic year.
 - name, student ID, email, benefit status, grad/undergrad, year, major/college
 - Create a spreadsheet displaying reported tuition and fees and reconcile this with fiscal operations.
 - name, student ID, T&F reported, eligibility, expected amount, amount received, amount applied



★ ★ ★ ★ ★ CONSORTIUM *of* ★ ★ ★ ★ ★
MICHIGAN VETERANS EDUCATORS



QUESTIONS?